One From Many

VISA and the Rise of Chaordic Organization



____ Dee Hock



Contents

| | Foreword by Peter M. Senge ix | |
|-------------|----------------------------------|-----|
| | Introduction xv | |
| 1. | Old Monkey Mind | 1 |
| 2. | A Lamb and the lion of Life | 15 |
| 3- | The Bloodied Sheep | 31 |
| 4. | Retirement on the Job | 43 |
| 5. | The Zoo | 59 |
| 6. | The House of Cards | 75 |
| 7. | Peeling the Onion | 89 |
| 8. | The Impossible Imagined | 101 |
| 9. | The Next to the Last Word | 115 |
| 10. | The Corporation or the Cane | 133 |
| 11. | And Then There Was One | 145 |
| 12. | Quite Ordinary People | 163 |
| 13- | The Victims of Success | 181 |
| 14. | The Golden Links | 195 |
| 15. | What's in a Name? | 213 |
| 16. | Breaking the Mold | 233 |
| <i>17</i> . | The Successful Business Failure | 241 |
| 18. | The Jeweled Bearing | 251 |
| 19. | Out of Control and into Order | 267 |
| 20. | The Emergent Phenomenon | 281 |
| | Acknowledgments 293 Index 295 | |
| | About the Author 307 | |