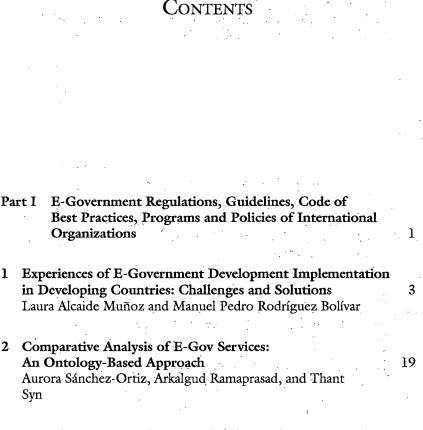
Laura Alcaide Muñoz Manuel Pedro Rodríguez Bolívar Editors

## International E-Government Development

Policy, Implementation and Best Practice





3 E-Justice in Europe: From National Experiences to EU Cross-Border Service Provision Marco Velicogna

4 Democratizing Government: What We Know About E-Government and Civic Engagement Nina David

ix

39

73

х	CONT	ENTS

	CONTENTS	
Part	t II Actions Plans in Specific Countries: Case Studies	97
5	Online Privacy Protection in Chinese City Governments: An Analysis of Privacy Statements Christopher G. Reddick and Yueping Zheng	99
6	E-Government Development in the Central Asian States: Best Practices, Challenges and Lessons Learned Ulan Brimkulov and Kasym Baryktabasov	121
• <b>7</b>	<b>Brazilian E-Government Policy and Implementation</b> Valeria Esther Nigri Musafir	155
8	Designing Effervescent E-Government Solutions: Lessons from a Developing World Context Bwalya Kelvin Joseph	187
Par	t III Initiatives Undertaken, Good Practices and Lessons Learned in Other Countries	213
9	Progress in Global Assessments of E-Democracy: Refined Measurements and New Findings Gustav Lidén	215
10	<b>Public Value Co-creation via Gov2.0 Complexity Cube</b> Mohammed Aladalah, Yen Cheung, Vicent C.S. Lee, and Sultan Alamri	239
11	Learning from Opening Data in the Context of E-Governance: Finland, with Special Reference to Government Location Data	<b>27</b> ]
	Pertti Ahonen	

 12
 E-Government Implementation: Transparency, Accessibility and Usability of Government Websites
 291

 Francisco J. Alcaraz-Quiles, Elena Urquia-Grande, Clara
 1.

 Muñoz-Colomina, and Antti Rautiainen
 291

## 13Concluding Remarks: The Path for Solving<br/>E-Government in Developing Countries307Laura Alcaide Muñoz and Manuel Pedro Rodríguez Bolívar

Index

317