

# ISO 9000 Quality Systems Handbook

Using the standards as a framework for business  
improvement

SIXTH EDITION

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<b>Part 1</b>	
<b>Before You Start</b>	<b>1</b>
1. Putting ISO 9000 in Context	3
2. Defining and Characterizing Quality	23
3. The Importance and Role of Stakeholders	39
4. Anatomy of the Standards	55
5. A Practical Guide to Using these Standards	71
Key Messages from Part 1	85
<b>Part 2</b>	
<b>Approaches to Achieving, Sustaining and Improving Quality</b>	<b>87</b>
6. A Flawed Approach	91
7. A Systems Approach	111
8. A Process Approach	137
9. A Behavioural Approach	173
Key Messages from Part 2	191
<b>Part 3</b>	
<b>Complying with ISO 9001 Section 4 Requirements on Quality Management System Development</b>	<b>193</b>
10. Establishing a Quality Management System	195
11. Documenting a Quality Management System	225
12. Document Control	249
Key Messages from Part 3	279

<b>Part 4</b>	
<b>Complying with ISO 9001 Section 5 Requirements on Management Responsibility</b>	<b>281</b>
13. Management Commitment	283
14. Customer Focus	289
15. Quality Policy *	297
16. Quality Objectives and Planning	309
17. Responsibility, Authority and Communication	323
18. Management Review	339
Key Messages from Part 4	353
<b>Part 5</b>	
<b>Complying with ISO 9001 Section 6 Requirements on Resource Management</b>	<b>355</b>
19. Determining and Providing Resources	359
20. Human Resources	367
21. Infrastructure (6.3)	387
22. Work Environment (6.4)	395
Key Messages from Part 5	401
<b>Part 6</b>	
<b>Complying with ISO 9001 Section 7 Requirements on Product Realization</b>	<b>403</b>
23. Planning Product Realization Processes	407
24. Customer-Related Processes	425
25. Design and Development	449
26. Purchasing	493
27. Production and Service Provision	517
Key Messages from Part 6	550
<b>Part 7</b>	
<b>Complying with ISO 9001 Section 8 Requirements on Measurement, Analysis and Improvement</b>	<b>553</b>
28. Monitoring, Measurement, Analysis and Improvement Processes	563
29. Customer Satisfaction	577
30. Internal Audit	585

31. Measurement and Monitoring of Products and Processes	607
32. Control of Monitoring and Measuring Equipment	627
33. Control of Nonconforming Product	649
34. Analysis of Data	663
35. Continual Improvement	673
36. Corrective Action	687
37. Preventive Action	705
Key Messages from Part 7	721
<b>Part 8</b>	
<b>System Assessment Certification and Continuing Development</b>	<b>723</b>
38. Self Assessment	725
39. System Certification	745
40. Beyond ISO 9001 Certification	761
Key Messages from Part 8	765
<b>Appendices</b>	<b>767</b>
Appendix A Related Web Sites	769
Appendix B Related Standards	773
Appendix C Glossary	775
Index	795