

WBI DEVELOPMENT STUDIES

A Primer on Efficiency Measurement for Utilities and Transport Regulators

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This primer is supplemented by a database and computer software
that allows the reader to practice the example described in chapter 4.
Visit: <http://www.worldbank.org/wbi/regulation/pubs/efficiencybook.html>.

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Contents

Foreword		v
About the Authors		vii
Acknowledgments		ix
Abbreviations and Acronyms		xi
1. Introduction		1
2. Why Should Regulators Be Interested in Efficiency?		5
Regulation Methods		7
Why Use Sophisticated Performance Measurement Methods?		9
Some Performance Measurement Terminology		10
Summing Up		21
3. Some TFP Measurement and Decomposition Methods		25
Price-Based Index Numbers	2	7
Production Frontiers, Single Output Case		30
Cost Frontiers, Single Output Case	3	6
Multiple Output Case		40
MalmquistDEA TFP Indexes		47
Cross-Sectional TFP Comparisons	5	0
What if Policy or Other Similar Variables Are Relevant?		51
Summing Up		52
4. An Empirical Example		55
Estimation of an SFA Production Frontier	5	7
TFP Calculation and Decomposition		63
Comparison of Methods		66
A Price Cap Regulation Example		70

5. Performance Measurement Issues in Regulation	75
Setting a Single X-Factor for All Firms	76
Setting Firm-Specific X-Factors	77
Additional Comments	81
6. Dealing with Data Concerns in Practice	83
Inputs	84
Outputs	89
Quality	90
Environment	92
Prices	92
Panel Data and International Comparisons	94
Additional Issues	95
7. Choice of Methodology	99
8. Concluding Comments	105
Appendix: Capital Measurement	109
References	123
Index	131