

RESEARCH ON EMOTION IN ORGANIZATIONS VOLUME 4

EMOTIONS, ETHICS AND DECISION-MAKING •

EDITED BY

WILFRED J. ZERBE

University of Calgary, Alberta, Canada

CHARMINE E. J. HARTEJL

Monash University, Victoria, Australia

NEAL M. ASHKANASY

University of Queensland, Brisbane, Australia



JAI

United Kingdom - North America - Japan

India - Malaysia - China

CONTENTS

ABOUT THE EDITORS	<i>ix</i>
LIST OF CONTRIBUTORS	<i>xi</i>
OVERVIEW: EMOTIONS, ETHICS, AND DECISION-MAKING	
<i>Wilfred J. Zerbe, Charmine E. ./. Hartel and Neal M. Ashkanasy</i>	<i>xv</i>
CHAPTER 1 AFFECTIVE EVENTS THEORY: A STRATEGIC PERSPECTIVE	
<i>Claire E. Ashton- James and Neal M. Ashkanasy</i>	<i>1</i>
CHAPTER 2 A MATTER OF FEELING? THE ROLE OF INTUITION IN ENTREPRENEURIAL DECISION-MAKING AND BEHAVIOR	
<i>Eugene Sadler-Smith, Gerard P. Hodgkinson and Marta Sinclair</i>	<i>35</i>
CHAPTER 3 THE EFFECT OF EMOTIONAL INTELLIGENCE AND COGNITIVE INTELLIGENCE ON THE SOLUTIONS GENERATED TO ILL-STRUCTURED PROBLEMS	
<i>Anne E. Herman and Lisa L. Scherer</i>	<i>57</i>

CHAPTER 4 THE ROLE OF EMOTIONS IN DRIVING WORKPLACE PRO-ENVIRONMENTAL BEHAVIORS <i>Sally Russell and Andrew Griffiths</i>	83
CHAPTER 5 FEELINGS ABOUT ETHICAL DECISIONS: THE EMOTIONS OF MORAL RESIDUE <i>Wilfred J. Zerbe</i>	109
CHAPTER 6 WHEN EXECUTIVES GET ANGRY: THE IMPORTANCE OF ANGER AND ITS TRIGGERS TO ETHICAL AWARENESS AND SENSITIVITY <i>Amy E. Mickel and Hakan Ozelik</i>	131
CHAPTER 7 ROLE OF AFFECT AND INTERACTIONAL JUSTICE IN MORAL LEADERSHIP <i>Charmine E. J. Ha'rtel and Deshani B. Ganegoda</i>	155
CHAPTER 8 ON NOT BLOWING THE WHISTLE: QUIESCENT SILENCE AS AN EMOTION EPISODE <i>John Blenkinsopp and Marissa S. Edwards</i>	181
CHAPTER 9 LEADERSHIP NEGLIGENCE AND MALPRACTICE: EMOTIONAL TOXICITY AT SKYWAVES AEROSPACE INTERNATIONAL <i>Alan Goldman</i>	207
CHAPTER 10 THE ROLE OF EMOTIONAL INTELLIGENCE IN INTEGRITY AND ETHICS PERCEPTIONS <i>Jessica Mesmer-Magnus, Chockalingam Viswesvaran, Jacob Joseph and Satish P. Deshpande</i>	225

CHAPTER 11 SOCIETAL NORMS AND
CONTEXTUAL EMOTIONAL LABOR

Jawdd Syed

241

CHAPTER 12 A RE-EXAMINATION OF THE
ATTRIBUTION-EMOTION-BEHAVIOR
FRAMEWORK IN THE CONTEXT OF UNETHICAL
BEHAVIOR

Paul Harvey, Mark J. Martinko and Nancy Borkowski

259

CHAPTER 13 THE EFFECTS OF EMPATHY ON
JUDGMENTS OF SEXUAL HARASSMENT
COMPLAINTS

*Roni Reiter-Palmon, Richard L. Wiener, Gregory
Ashley, Ryan J. Winter, Rpnada M. Smith, Erin M.
Richter and Amy Voss-Hurnke*

285

CHAPTER 14 PRACTICAL WISDOM AND
EMOTIONAL CAPABILITY AS ANTECEDENTS OF
ORGANIZATIONAL ACCOUNTABILITY IN
REVOLUTIONARY CHANGE PROCESSES

Rodolphe Durand and Quy Huy

3.11

ABOUT THE AUTHORS

333