## Public Management Reform

A Comparative Analysis—Into the Age of Austerity

**FOURTH EDITION** 

Christopher Pollitt

and

Geert Bouckaert



## - CONTENTS

LIST OF FIGURES		xv
IST OF	TABLES	xvii
IST OF	ABBREVIATIONS	xix
1	Comparative public management reform: an introduction to the key debates	1
2	Problems and responses: a process model of public management reform	31
3	Many houses: types of politico-administrative regime	46
4	Trajectories of modernization and reform	75
5	Results: through a glass darkly	128
6	Politics and management	165
7	Trade-offs, balances, limits, dilemmas, contradictions, and paradoxes	186
8	Reflections	211
APPENDIX A: THE SOCIO-ECONOMIC CONTEXT		229
APPENDIX B: COUNTRY FILES AND TABLES OF EVENTS		239
AUST	RALIA	239
BELG	IUM	247
CAN	ADA	257
THE E	EUROPEAN COMMISSION	267
FINLAND		276
FRAN	CE	286
THE F	EDERAL REPUBLIC OF GERMANY	295
ITALY	,	302
THE N	NETHERLANDS	309
NEW	ZEALAND	318
SWEDEN		325
UNITED KINGDOM		333
UNITED STATES OF AMERICA		342
BIBLIOGRAPHY		353
NDEX		379