

PUBLIC MANAGEMENT
OCCASIONAL PAPERS

No. 20

CONTRACTING OUT
GOVERNMENT SERVICES:
BEST PRACTICE GUIDELINES
AND CASE STUDIES

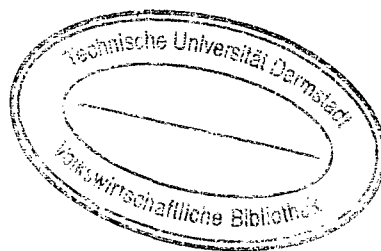


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