

928 997 308

Improving Health Service Delivery
in Developing Countries

B 366337

Contents

<i>Preface</i>		<i>xiii</i>
<i>Acknowledgments</i>		<i>xv</i>
<i>About the Editors</i>		<i>xvii</i>
<i>Abbreviations</i>		<i>xxi</i>
Overview		1
	Health Services and the Challenge of Implementation	2
	Common Strategies to Strengthen Health Services Framework	4 5
	How to Gain Knowledge on Strengthening Health Services	8
	Overview of the Studies	24
	Notes	31
	References	31
Chapter 1	Review of Strategies to Strengthen Health Services	35
	<i>John Ovretveit, Banafsheh Siadat, David H. Peters, Anil Thota, and Sameh El-Saharty</i>	
	Reasons for Conducting the Review	36

	Objectives of the Review	36
	Methods Used	37
	Main Findings	37
	Main Limitations	47
	Implications for Decision Makers	51
	References	51
	Annex 1.1 Electronic Databases Searched	52
	Annex 1.2 Key Search Terms	52
	Annex 1.3 Studies Reviewed	54
Chapter 2	Review of Strategies to Strengthen the Performance of Health Organizations	69
	<i>Anbrasi Edward, David H. Peters, Amy Daniels, Yong Rang, and Toru Matsubayashi</i>	
	Reasons for Conducting the Review	70
	Objectives of the Review	72
	Methods Used	72
	Main Findings	75
	Main Limitations	77
	Implications for Decision Makers	81
	References	82
	Annex 2.1 Outcome Measures of Selected Health Organization Performance Models	84
	Annex 2.2 Key Search Terms	86
	Annex 2.3 Studies Reviewed	92
Chapter 3	Review of Strategies to Improve Health Care Provider Performance	101
	<i>Alexander K. Rowe, Samantha Y. Rowe, Marko Vujicic, Dennis Ross-Degnan, John Chalcker, Kathleen A. Holloway, and David H. Peters</i>	
	Reasons for Conducting the Review	102
	Objectives of the Review	103
	Methods Used	103
	Main Findings	104
	Main Limitations	108
	Implications for Decision Makers	108
	Notes	109

	References	109
	Annex 3.1 Databases Searched	111
	Annex 3.2 Key Search Terms in a Medline Search	112
	Annex 3.3 Studies Included in the Review	117
Chapter 4	Review of Community Empowerment Strategies for Health	127
	<i>Bahie Rassekh and Nathaniel Segaren</i>	
	Reasons for Conducting the Review	128
	Objectives of the Review	128
	Methods Used	129
	Main Findings	130
	Main Limitations	139
	Implications for Decision Makers	140
	Reference	141
	Annex 4.1 Electronic Databases Searched	141
	Annex 4.2 Studies Reviewed	142
Chapter 5	Analysis of Cross-country Changes in Health Services	173
	<i>Toru Matsubayashi, David H. Peters, and Hafiz Rahman</i>	
	Reasons for Conducting the Study	174
	Objectives of the Study	176
	Methods Used	177
	Main Findings	178
	Main Limitations	189
	Implications for Decision Makers	191
	Note	192
	References	192
Chapter 6	Institutional Context of Health Services	203
	<i>Gerry Bloom, Hilary Standing, and Anu Joshi</i>	
	Reasons for Conducting the Review	204
	Objectives of the Review	204
	Methods Used	205
	What Are the Main Limitations, Findings, and Implications?	205

	Note	213
	References	213
Chapter 7	Evaluation of Changes in Health Results in World Bank-assisted Health Projects	217
	<i>Savitha Subramanian and David H. Peters</i>	
	Reasons for Conducting the Review	218
	Objective of the Review	220
	Methods Used	221
	Main Findings	223
	Main Limitations	224
	Implications for Decision Makers	226
	Notes	227
	References	227
Chapter 8	Seven Country Case Studies	233
	<i>Sameh El-Saharty, Katja Janovsky, Banafsheh Siadat, and Finn Schleimann</i>	
	Introduction	234
	Research Questions	235
	Methods	236
	Limitations	237
	Country Findings	238
	Key Implementation Factors and Lessons Learned	263
	Concluding Thoughts	272
	Note	273
	References	274
Chapter 9	From Evidence to Learning and Action	277
	<i>David H. Peters, Sameh El-Saharty, and Katja Janovsky</i>	
	Findings	277
	How to Improve Implementation	281
	Notes	294
	References	295
	Glossary	297
	Index	331