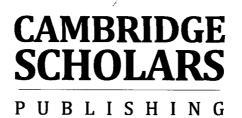
## Overcoming Knowledge Sharing Barriers through Communities of Practice: Empirical Evidence from a Big Automotive Supplier

Ву

Raffaele Filieri



## TABLE OF CONTENTS

List of Tables	vii
List of Figures	. viii
Acknowledgements	ix
Preface	x
Part I: Theoretical Basis	1
1. The Resource-Based Theory	2
2. Defining Knowledge Sharing	25
3. The Emergence of a new New Product Development Process Model.	
Part II: Methodology and Quantitative Data Analysis	25
art II. Methodology and Quantitative Data Analysis	33
•	
1. Literature Review	35
1. Literature Review	35 39
1. Literature Review	35 39 40
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology	35 39 40
1. Literature Review	35 39 40 50
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology 5. Organizational Factors 6. Social Mechanisms	35 39 40 50 58
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology 5. Organizational Factors 6. Social Mechanisms 7. Technological Mechanisms	35 39 40 50 58 68
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology 5. Organizational Factors 6. Social Mechanisms 7. Technological Mechanisms 8. Knowledge Sharing Performance	35 39 40 50 58 68 74
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology 5. Organizational Factors 6. Social Mechanisms 7. Technological Mechanisms	35 39 40 50 58 68 74 81
1. Literature Review 2. Ontology of the Study 3. Case Study Analysis 4. Methodology 5. Organizational Factors 6. Social Mechanisms 7. Technological Mechanisms 8. Knowledge Sharing Performance 9. New Product Development Process Performance	35 40 50 58 74 81 83

Part III: Qualitative Data Analysis	109
1. Case Study: the process of Target Setting	
2. Communities of Practice (CoP)	123
3. Social Network Analysis (SNA)	
4. Conclusions and Implications	146
Bibliography	153
Appendix 1	169
Questions used for Social Network Analysis	