Turbulence

Boeing and the State of American Workers and Managers

Edward S. Greenberg Leon Grunberg Sarah Moore Patricia B. Sikora

Yale university press

NEW HAVEN AND LONDON

Contents

List of Illustrations, ix List of Tables, xi Acknowledgments, xiii

- 1 Studying a Company and Workforce in Transition, 1
- 2 How and Why Boeing Changed Everything About the Way It Makes Airplanes, 18
- 3 Boeing's Changing Culture, 39
- 4 Living Through Layoffs, 61
- 5 Working in New Ways, 81
- 6 Managing Through Change, 107
- 7 Changing Roles of Women, 127
- 8 Well-Being Consequences of Workplace Change, 151
- 9 Navigating Through Turbulence, 173

Appendix: Details of Research Methodology, 195

Notes, 207

Bibliography, 221

Index, 233