Going Global

Managing the HR Function Across Countries and Cultures

1,12

Cat Rickard, Jodi Baker and Yonca Tiknaz Crew

GOWER

Contents

List of Figures List of Tables		vii ix
Part	I Introduction	
1	Globalisation and HR	3
2	The decision to Go Global	9
Part	II Delivering a Global HR Function	
3	Getting the Strategy Right	21
4	Designing the Right Service	27
5	Focusing on the Right Processes	33
6	Acquiring the Right Tools	39
7	Focusing on the Right Structures	47
8	Building a Cohesive Team	59
9	Delivering HR Talent	15.75
10	Global HR Metrics	83
Part	III Case Studies and Conclusions	
11	Case Studies	97
12	Conclusion	105