

The Change Champion's Field Guide

Strategies and Tools for Leading Change in Your Organization, Second Edition

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CONTENTS

List of Figures, Tables, and Exhibits			
Acknowledgments			
Who Should Read This Book?			
About This Book How to Use This Book Introduction by the Editors Foreword by W. Warner Burke			
		PART ONE Transformational and Large-Scale Change	
		CHAPTER ONE Driving Change Through Career Models: An Operating System for Integrated Talent Management David G. White, Jr.	3
		CHAPTER TWO Driving Cultural Transformation During Large-Scale Change Wendy L. Heckelman, with Christina Garofano and Sheryl Unger	29
CHAPTER THREE Leveraging Musical Experiential Learning for Organizational Impact Paul Kwiecinski	38		
CHAPTER FOUR Navigating the White Water of Organization-Wide Change: Best Practice Principles for Change Management William Q. Judge and R. Steven Terrell	51		

CHAPTER FIVE Practice Positive Deviance for Extraordinary Social and Organizational Change Jerry Sternin	73
CHAPTER SIX Restoring Hope During Times of Mistrust Mary Eggers and Lorri Johnson	95
CHAPTER SEVEN The Borderless Organization: Its Time Has Come Roland L. Sullivan, William J. Rothwell, Louis Carter, and Mary Jane B. Balasi	107
CHAPTER EIGHT The Costs of System Blindness and the Possibilities of System Sight: Middle Bashing, a Case in Point Barry Oshry	120
CHAPTER NINE Words Matter: Build the Appreciative Capacity of Organizations David Bright and David Cooperrider	131
CHAPTER TEN Whole System Transformation Through a Polarity Lens: An Idea Whose Time Has Come Robert "Jake" Jacobs and Lynnea Brinkerhoff, with Barry Johnson	148
CHAPTER ELEVEN Whole Systems Transformation: An Effectiveness Paradigm Shift for Strategic Change Roland L. Sullivan, William J. Rothwell, Louis Carter, and Mary Jane B. Balasi	178
PART TWO Fundamentals of Leading Change	
CHAPTER TWELVE Be a Skilled Communicator: Lead Dialogue Processes to Build Commitment and Reach Shared Understanding Jodi Knox McGinnis	205
CHAPTER THIRTEEN Build Expert Negotiators: What Do We Know About Training World-Class Negotiators? Lawrence Susskind	221

B

of Co-Workers and the Impact of Coaches Marshall Goldsmith, Howard Morgan, and Marc Effron	236
CHAPTER FIFTEEN Change Through Smart-Mob Organizing: Using Peer-by-Peer Practices to Transform Organizations Liz Guthridge	246
CHAPTER SIXTEEN Do Leaders Have Tools and a Common Language to Work Together for Sustainable Change? Ralph Jacobson	267
CHAPTER SEVENTEEN How Nature Innovates: The Competitive Edge for Organizations George Land and Greg Zlevor	286
CHAPTER EIGHTEEN Liberating Structures: A Pattern Language for Engagement Lisa Ķimball	300
CHAPTER NINETEEN Maintain the Highest Ethics and Integrity: Raise the Bar from Corporate Compliance to Total Organizational Integrity Scott W. Ventrella	314
CHAPTER TWENTY Meetings: Will You Choose Contentment or Greatness? Dick Axelrod and Emily Axelrod	328
CHAPTER TWENTY-ONE My Life on the Learning Curve Marvin Weisbord	338
CHAPTER TWENTY-TWO Open Space Technology—And Beyond Harrison Owen	347
CHAPTER TWENTY-THREE Rethinking Scale in Organizational Change David Sibbet	357
CHAPTER TWENTY-FOUR Ten Principles for Changing the World One Meeting at a Time Maryin Weishord and Sandra Janoff	372

B	CHAPTER TWENTY-FIVE The Philosophic Change Champion: Philosophy in a New Era (Work in Progress) Peter Koestenbaum	385
	CHAPTER TWENTY-SIX Understand and Apply Sociology and Anthropology: Build Brand and Leadership Through Business Anthropology, Market Research, and Scenario Planning Steve Barnett	428
	CHAPTER TWENTY-SEVEN Value Diversity and Inclusion: Leveraging Differences for Bottom-Line Success Judith H. Katz	445
	PART THREE Transformational Leadership and Sustaining Results	
	CHAPTER TWENTY-EIGHT Changing Organizational Culture Through Clear Leadership Gervase R. Bushe and James O'Malley	463
	CHAPTER TWENTY-NINE Crucial Conversations, Transformational Moments, and Real Organizational Change Larry Peters and Joseph Grenny	480
	CHAPTER THIRTY Develop Leaders Who Build Market Value: The Right Results, The Right Way Norm Smallwood and Dave Ulrich	494
	CHAPTER THIRTY-ONE Developing Organization Change Champions Throughout the Organization D.D. Warrick	513
	CHAPTER THIRTY-TWO Early Traps in Consulting Efforts: Managing Dysfunctional Client Behavior During "Entry" Harvey A. Hornstein and Eric C. Marcus	531
	CHAPTER THIRTY-THREE Keep Good Company: New Ways to a Sustainable, Blue-Chip Creative Culture Ivy Ross and David Kuehler	541
	CHAPTER THIRTY-FOUR Manage Your Work and Values: Go Beyond Replacing Executives and Manage Your Work and Values William J. Rothwell	558

CHAPTER THIRTY-FIVE Managing Organizational Emotional Alignment for Exceptional Business Performance Results Deborah Rozman and Doc Childre	573
CHAPTER THIRTY-SIX The Role of Leadership in the Management of Organizational Transformation and Learning Edgar H. Schein	595
CHAPTER THIRTY-SEVEN You Can't Become a Champion Unless You Keep Score: Measuring People Management Programs John Sullivan	603
PART FOUR Case Studies of Change Methods in Action	
CHAPTER THIRTY-EIGHT Case Study 1: Action Learning in Action: Crack the Code at Bank of America Eryn O'Brien and Steve R. Terrell *Supportive Chapters Fourteen, Twenty, Twenty-One, and Thirty-Seven	629
CHAPTER THIRTY-NINE Case Study 2: Appreciative Inquiry in Action: Telefonica Ilma Barros and David Bright *Associated with Chapter Nine	646
CHAPTER FORTY Case Study 3: Culture Change in Action: Twelve Months Without Buy-In Mark Samuel *Supportive Chapters Four, Eight, Eleven, Twelve, and Twenty-Three	649
CHAPTER FORTY-ONE Case Study 4: Developing Leaders in Action: Globalizing Leadership at LG Electronics Laurence Smith *Associated with Chapter Thirty	672
CHAPTER FORTY-TWO Case Study 5: Emotional Intelligence in Action: Sabre Holdings Corporation Matt Robbins and Sibyl Cryer *Associated with Chapter Thirty-Five	682

B,	CHAPTER FORTY-THREE Case Study 6: Open Space in Action: A Structure for Emergent Strategy and Change at Accor's Summer University Christine Koehler and Christopher Schoch *Associated with Chapter Twenty-Two	689
	CHAPTER FORTY-FOUR Case Study 7: Transformational Change Moments in Action: South Texas Project VitalSmarts, LLC *Associated with Chapter Twenty-Nine	697
	CHAPTER FORTY-FIVE Case Study 8: Whole System Transformation and Polarity in Action: The Business of Paradox at Cargill and at BBC News Greg Page and Julie Beedon *Associated with Chapter Ten	701
	References and Suggested Readings	707
	Name Index	729
	Subject Index	735
	About the Contributors	763
	About Best Practice Institute	791