

Value-Focused Process Engineering: a Systems Approach

with Applications to Human Resource Management

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Contents

1	Introducing Value-Focused Process Engineering.....	1
1.1	Introduction: Motivation and Context.....	1
1.2	Value-Focused Process Engineering: an Integrated Approach to Goal-Oriented Process Design.....	3
1.3	Systems Defined	5
1.4	Systems perspective on Integration of Business Objectives and Business Processes.....	7
1.5	Scope and Contribution	8
1.7	Book structure.....	10
2.	Business Systems Modelling: Principles and Practices	15
2.1	Introduction.....	15
2.2	Systems Modelling as Design: Fundamental Principles and Assumptions	16
2.3	Integration of Multiple Business Views through Systems Modelling	19
2.4	Business Objectives Modelling.....	21
2.5	Business Process Modelling	22
2.6	Exploring Systems Modelling Practices Through Wand and Weber Conceptual Modelling Framework	26
2.7	Summary	28
3	Human Resources Management Context	31
3.1	Introduction.....	31
3.2	Context and Background	32
3.3	Summary	48
4	Business Objectives Modelling	50
4.1	Introduction.....	50
4.2	Quantitative Objectives Modelling	50
4.3	Qualitative Objectives Modelling	66
4.4	Desirable Properties of Objectives Models.....	71
4.5	Summary	74
5	Business Process Modelling with EPCs	77
5.1	Introduction.....	77
5.2	Business Process Modelling Context	78
5.3	Event-driven Process Chain.....	79
5.4	Decomposition.....	87
5.5	Extending EPC Script to Include Objectives	92
5.6	Desirable Properties of Business Process Models from a Value-Focused Process Engineering Perspective	94
5.7	Assessment of the EPC Modelling Environment.....	103

5.8 Summary.....	106
6 Requirements for a Value-Focused EPC: the “WHAT” Dimension.....	109
6.1 Introduction	109
6.2 Review of Goal-Oriented Approaches.....	110
6.3 Comparative Assessment of Modelling Methodologies	113
6.4 Analysis of Hereditary Property Requirements	118
6.5 Linking Requirements	124
6.6 Shared History Requirements	127
6.7 Emergent Properties Requirements.....	128
6.8 Summary.....	129
7 Building a Value-Focused EPC: the “HOW” Dimension	131
7.1 Introduction	131
7.2 Modifications to the VFT Model.....	131
7.3 Formalising the Link between the VFT and the EPC	138
7.4 Synchronized Decomposition	141
7.5 Setting up the Example	162
7.6 Flow Decomposition.....	166
7.7 Components Decomposition.....	168
7.8 Implementation Framework.....	171
7.9 Evaluation of the Combined Model.....	173
7.10 Summary.....	175
8 Application of Value-Focused Process Engineering to HRM Context	177
8.1 Introduction	177
8.2 HRM Values, Fundamental and Means Objectives (Phases 1, 2 and 4a)	178
8.3 HRM Processes (Phases 3 and 4b)	186
8.4 Reconciling EPC and Objectives Structures (Phase 5).....	201
8.5 Summary.....	205
9 Decision-Enabled e-EPC.....	207
9.1 Introduction	207
9.2 Decision vs Decision	207
9.3 Relationship between Business Decision and Business Process Modelling Tools	212
9.4 Integration Model	215
9.5 Benefits of Decision-Enabling.....	223
9.6 Summary.....	228
10 Conclusions and Future Directions.....	231
10.1 Introduction	231
10.2 Desirable Properties of Business Objectives and Process Modelling	231
10.3 Properties of Value-Focused Process Engineering	234

10.4 Linking Existing Models to Satisfy Requirements of Value-Focused Process Engineering.....	235
10.5 Application within the HRM Context.....	236
10.6 Future Directions and Conclusion.....	237
References	241
Appendix 1. Decomposition of the means network.....	253
Index	257