

Second Track / Citizens' Diplomacy

Concepts and Techniques for \checkmark Conflict Transformation

EDITED BY

JOHN DAVIES and Edward (Edy) Kaufman

ROWMAN & LITTLEFIELD PUBLISHERS, INC. Lanham • Boulder • New York • Oxford

Contents

De	Dedication			
Ac	Acknowledgments			
Second Track / Citizens' Diplomacy: An Overview 1 John Davies and Edy Kaufman				
I.	Coi	nflict Dynamics and the Evolution of Second Track Diplon	nacy	
	1.	Protracted Social Conflicts and Second Track Diplomacy Edward Azar	15	
	2.	Dynamics and Management of Ethnopolitical Conflicts Ted Robert Gurr and John Davies	31	
	3.	The Need for Multi-Track Diplomacy John W. McDonald	49	
	4.	Historical Mapping of the Field of Interactive Conflict Resolution Ronald J. Fisher	61	
II.	Str	rategies for Conflict Transformation and Peacebuilding		
	5.	Interactive Problem Solving as a Tool for Second Track Diplomacy Herbert C. Kelman	81	
	6.	Power, Rights, Interests, and Identity: Conflict Management Strategies for Building a Democratic Peace John Davies	107	
	7.	Mapping Cultures: Strategies for Effective Intercultural Conflict Resolution Christopher Moore and Peter Woodrow	149	
	8.	Reconciliation in Postconflict Peacebuilding: Lessons Learned from South Africa Eileen R. Borris	161	

viii	Contents			
III. The Innovative Problem-Solving Workshop				
	 Sharing the Experience of Citizens' Diplomacy with Partners in Conflict Edy Kaufman Toward Innovative Solutions 	183 223		
	Edy Kaufman	225		
	 Capacity Building and Action Evaluation 11. Building Capacity for JustPeace: Design, Implementation and Evaluation of Training Programs <i>Andrea L. Strimling</i> 12. Action Evaluation for Conflict Management Organizations and Projects <i>Jay Rothman and Victor J. Friedman</i> 	265 285		
References				
Index				
About the Contributors				