

Jonathan Boston John Martin June Pallot Pat Walsh

· 450

Auckland
OXFORD UNIVERSITY PRESS
Melbourne New York Toronto

contents

Acknowledgr	ments	iv
Abbreviation	s	V
Preface		vii
Part I: The I	Revolution in Public Management	
Chapter 1:	The New Zealand Model: Key Features and	
	Continuing Dilemmas	2
Chapter 2:	The Ideas and Theories Underpinning the	
	New Zealand Model	16
Part II: The	Structure of New Zealand's Public Sector	
Chapter 3:	The Framework of Government and the Evolution of the	
	Public Sector	42
Chapter 4:	Institutional Design in the Public Sector	69
Part III: Ma	nagement at the Centre	
Chapter 5:	Senior Management in the Core Public Sector	98
Chapter 6:	The Organisation and Purchasing of Policy Advice	121
Chapter 7:	Public Management in a Bicultural Society	141
Part IV: Mai	nagement Beyond the Centre	
Chapter 8:	The Centre and the Periphery: The Continuing Game	162
Chapter 9:	Management in Local Government	183
Part V: Hun	nan Resource Management	
Chapter 10:	Managing the Employment Relationship	204
Chapter 11:	Negotiating the Employment Contract	225
Chapter 12:	Equal Employment Opportunities	246
Part VI: Fin:	ancial Management	
	Departmental Management of Resources	260
_	Accountability and the Collective Interest	280
Chapter 15:	The Role of the Audit Office	296
Part VII: Re	sponsible Management	
Chapter 16:	Ethos and Ethics	316
Chapter 17:	Administrative Review and Redress	333
Part VIII: C	onclusions	
Chapter 18:	An Assessment of the New Zealand Model	350
Annendiy 1.	A Summary of New Zealand's Public Sector	
Appendix 1.	Reforms 1984–95	367
Appendix 2:	The New Zealand Public Service: Striving for Excellence	307
rippendix 2.	in Serving New Zealand	371
References	m or mg rion Zomana	372
Index		397
		571